

Refund Request Form

This form is to organise a refund from Simply Energy due to an account in credit or an incorrect charge/payment. Refunds can be made to an alternative Simply Energy account, bank account or credit card.

You can return this form by:

Post: PO Box 210, Balwyn VIC 3103

Email: info@simplyenergy.com.au (scanned image necessary if form requires signature)

Fax: 13 88 58

SECTION 1: YOUR ACCOUNT DETAILS

Details must be completed in full by the account holder.

Customer Name:

Date of Birth or Licence Number:

Account Number:

Phone:

Refund Amount:

Email:

SECTION 2: REFUND OPTIONS

Please choose one of the following refund options.

Option 1: Credit my Simply Energy alternative existing energy account (if applicable)

Simply Energy Alternative Account Number

#

Option 2: Credit my bank account (Please allow 14 days)

Account name must be the same as the Simply Energy account holder name.

Name of Financial Institution

Branch Name/Address

Name of Account Holder

BSB

- # #

Account Number

#

Option 3: Credit the amount to my credit card (Please allow 14 days)

Cardholder name must be the same as the Simply Energy account holder name.

Card Type

Visa MasterCard

Credit Card Number

#

Credit Card Expiry

M M / Y Y

Cardholder Name (as it appears on the card)

Cardholder's Signature

SECTION 3: DECLARATION

Signature

Date

D D M M Y Y

If you would like to discuss these refund options please contact us on 13 88 08.



IMPORTANT INFORMATION:

If your payments are via Centrepay, please contact Centrelink to cancel your payments.

Customer Care: 13 88 08
Fax: 13 88 58
info@simplyenergy.com.au