

Getting started

Setting up a feed in generator and connecting it to the national grid requires careful consideration.

- Start by engaging an installer accredited by the Clean Energy Council. A list of accredited installers and inverters can be found at www.cleanenergycouncil.org.au. If the inverter is not accredited, your distributor may require type testing certificate
- Installer to advise what kind of feed in scheme is suitable for you
- Contact Simply Energy to accept a feed in contract. You need to accept a contract before we can initiate a service order on your behalf
- Installer to engage the distributor and forward service order paperwork to Simply Energy. Depending on the scheme you choose, you may require a metering change along with connecting the system to the grid. This may take between four to six weeks
- Once complete, at any time when you need more energy than what is produced by the generator, your system will automatically import more from the grid. Excess energy not consumed at the property is fed back into the grid
- Your electricity bills will calculate the difference between imported and exported energy and you will only pay for energy you use, over and above what your solar electricity system produces

Organizing Feed-in Contract with us

If you are an existing customer, please call Simply Energy on 1800 009 149. Please keep the following information handy in consultation with the installer:

1. Feed in meter type & its capacity
2. Confirm with your electrician the following metering details:
 - a. Is the site net metered?
 - b. If interested in Transitional Feed In, do you have a time switch in current set up or, in case of new connection, will there be a time switch.
 - c. Is there clear access to the inverter for the distributor?

If you are new to Simply Energy, you are welcome to transfer your electricity account to us on your current meter arrangement. Once account is transferred, please call back to organise the feed-in connection process as an existing customer

Once a feed in contract is accepted, if you have a new renewable energy generator which requires connection to the distribution network, please send us the following paperwork:

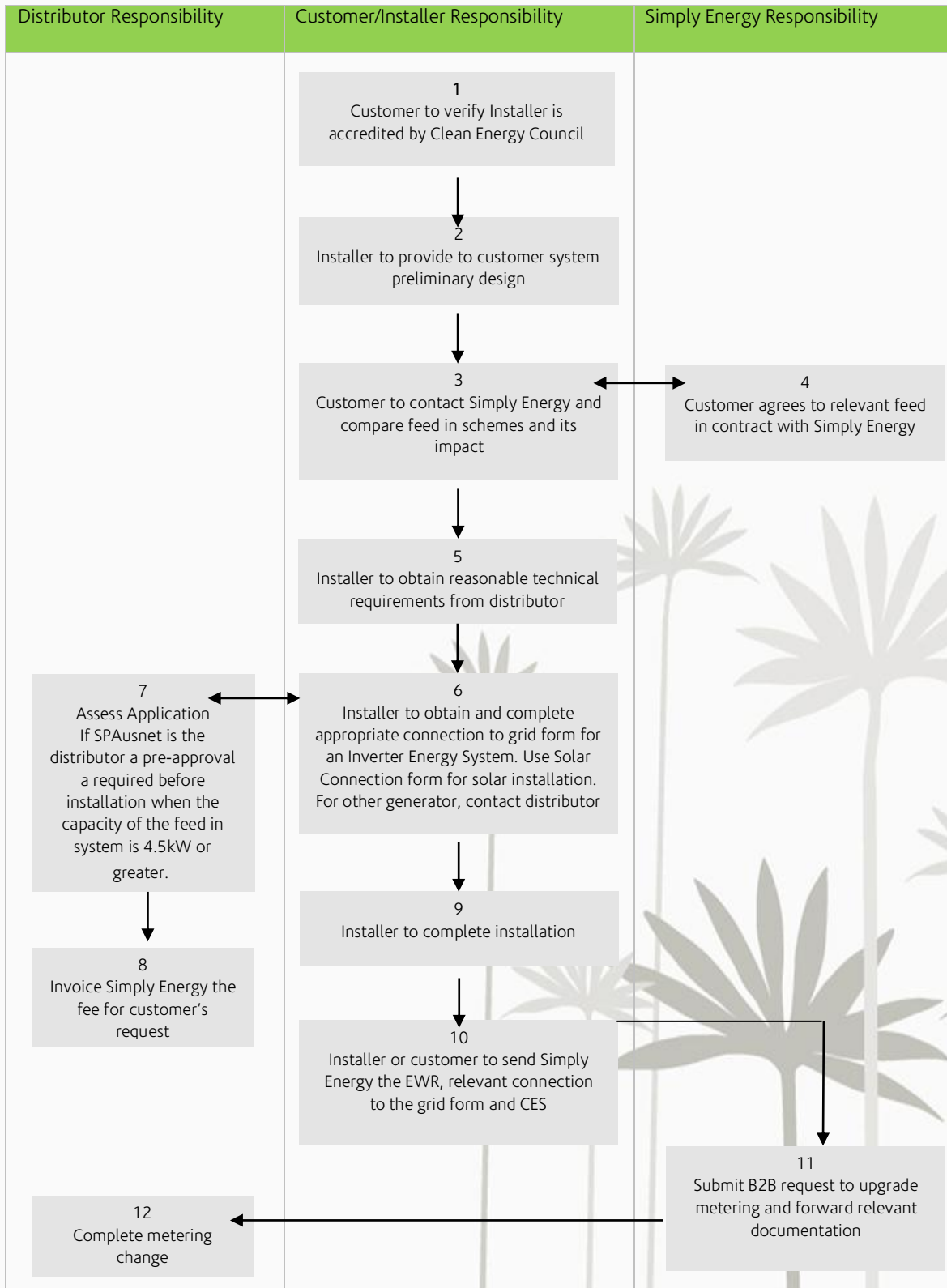
- **Electrical work request** completed by your electrician
- **Certificate of electrical safety** which may or may not have been provided to you by your electrician. This may have been provided directly to the network.
- **Solar Connection Form** for approval from your distributor to connect to their network. This form is enclosed with the Simply Energy contract confirmation pack we send to you and is also available on www.simplyenergy.com.au
- **For any hydro/wind/biomass feed in installation**, please contact your local distributor for relevant application forms

Use one of the following options to send in your paperwork:

Post: P O Box 210, Balwyn VIC 3103
Email: info@simplyenergy.com.au
Fax: 13 88 58

Process Overview

Situation may vary depending on meter type and scheme preferred



Comparing the Schemes

	Standard/General Feed In	Premium Feed In	Transitional Feed In
Generation type	Solar/Wind/Hydro/Biomass	Solar	Solar
Generation Capacity	For new solar installation must be above 5 kw and under 100 kw For new wind/hydro/biomass installation must be under 100 kw	5 kw or under	5 kw or under
Metering *	<ul style="list-style-type: none"> • Bi-directional meter • Net/Gross metered • Basic/Interval meter 	<ul style="list-style-type: none"> • Bi-directional meter • Net metered • Interval meter 	<ul style="list-style-type: none"> • Bi-directional meter • Net metered • Interval meter
Feed In contract **	For every unit of electricity you feed in, we will credit you at the same price as you are charged for electricity consumption.	You will receive credit of 60 cents per kilowatt-hour for electricity fed back into the grid. There are no additional charges. This is non-fixed term contract	You will receive credit of 25 cents per kilowatt-hour for electricity fed back into the grid. There are no additional charges. This is non-fixed term contract
Consumption discount in conjunction with Feed in contract	You can accept any Simply Energy discount offers for consumption from the grid	You can accept any Simply Energy discount offers for consumption from the grid	You can accept any Simply Energy discount offers for consumption from the grid
Cost & benefit	<ul style="list-style-type: none"> • You can retain existing tariffs and load control and not lose subsidised/concessional tariffs such as Climate Saver and Winner Tariffs • No additional wiring consolidation costs 	<ul style="list-style-type: none"> ○ Premium Feed in scheme not available for new installations 	<ul style="list-style-type: none"> • You will be required to fund any wiring consolidation costs due to the requirement for a net metering arrangement • Change to Time of Use tariff may result in some appliances that were previously charged at off-peak being charged at peak rates • You will lose <ul style="list-style-type: none"> ○ any subsidised / concessional tariffs/ underfloor/Slab heating ○ any hot water boost at off-peak • duplicate and 2

			element metering and dedicated circuit tariffs & load control tariffs
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*Net metering requires single meter configured for energy generated to be first consumed by the household and only the excess energy is exported to the grid. This means that on the bill there will be either the charge for consumption from the grid or credit for excess energy fed into the grid.

Gross metering is configured for energy generated to be exported to the grid entirely. There are two meters or two meter registers within one meter, which measure the export and import of electricity separately.

** Contract terms will only apply once the generator is connected to the grid and contractual agreement matches metering set up confirmed by distributor



Scheme Eligibility

We encourage you to receive all available information from installer, before going ahead with any particular type of feed in installation and metering arrangement. Your installer should provide you indicative cost for any change due to feed in meter installation or metering change as making a change could be as simple as network tariff reassignment or it could involve a more expensive meter addition or alteration (add/alt)

- Meter Addition or Alteration by your Distributor could cost you anywhere between \$200 to \$1000 as it requires a truck visit fee which increases with the amount of time spent at the site
- If there is an existing Smart Interval meter on site, it is likely that your distributor will not charge you a fee to reprogram meter to Premium Feed In Tariff; however, this differs from distributor to distributor and an existing smart meter may need to be replaced by a compatible interval meter
- If you currently have a underfloor/slab heating, accepting the Premium Feed In Contract could attract additional fees such as
 - Cost of installing contactor/timer for slab heating control
 - You will lose afternoon boost at off peak rates unless it's the weekend. Therefore you may like to investigate alternative heating arrangements for during the week
- Despite best attempts to avoid wasted truck visits, a fee will apply if you refuse the work request once the truck is on site.

Please note if you are eligible for Transitional Feed in scheme, you will not be able to apply for General Feed In scheme. If you are currently on General Feed in scheme, you may opt to move to Transitional Feed in scheme however, you will not be able to reverse later to General Feed in scheme

Premium Feed in scheme is not available for new installations

Pensioners Impacted by Feed-in Earnings

Pensioners may have their pension payments cut if they export excess electricity from their solar electricity systems back into the grid. If you receive any payments from Centrelink and are planning to install a feed-in generator, we recommend that you first contact Centrelink to discuss what impact (if any) this installation may have on your pension payments.

Solar hot water collector vs. solar electricity (PV) panel

Solar hot water collectors use heat from the sun and/or air to directly or indirectly heat water. Solar panels use the effect of sunlight to generate a direct current which is then converted to an alternating current (240V AC) for household use or to feed into the grid. They are completely different technologies